

Statement of Compliance

For
ALERE® Accounting, ALERE® Manufacturing
and shopLink Software Products

TIW Technology, Inc. has used reasonable efforts to minimize defects or errors in the software.

Each release of the software is extensively tested at an ALPHA version level, a BETA version level, and a Release Candidate level.

Each release of the software is tested on the operating systems for which it is certified.

Each release of the software is accompanied by a HTML Manual. Reasonable efforts are taken to ensure that the Manual is properly updated and reviewed to correctly represent the current feature sets and processes in the software.

TIW Technology, Inc. does NOT warrant that the functions of the software will meet your requirements or that it will operate completely error-free.

Software or documentation problems that you report will be investigated by TIW Technology, Inc. and you will be informed of any findings.

TIW Technology, Inc. maintains a strong ongoing program of improvement.

The TIW Technology, Inc. web site at www.tiwcorp.com publicly discloses known issues that may affect a broad group of users.

Work arounds that may be available for issues are published on the web site.

On a timely basis new product versions are released.

On a timely basis field patches are released for current versions and made available for download on the web site.

On a timely basis, HTML Manual updates and corrections are released and made available for download on the web site for the current versions.

